

Participant Feedback

Tempe CMS Demonstration

July 19, 2007

Verbatim comments:

1) **What did you like?**

Looks pretty simple to use.

I like that it is table driven.

Use of dropdowns not a lot of typing

Dashboard

Order Status Screen

Compliance issue record

Warrant – current balance bond

Great information!

Entire System

Table driven...it's good.

Queue function is a great idea for small rural courts.

Danny's joke.

Queue for order to CFS/Cashier.

Warrant screen – mainly FTP warr's for bal. owing being automatically updated & sent to PD.

Good demo by Amy. Good explanation of current system functions.

Compliance followups.

Table driven options/decisions.

Compliance issues.

Allowing changes to warrant while it remains active.

Multiple service components for one jail sentence.

Layout is very user friendly.

Lots of work has been done!

Very impressive!

Good knowledge.

Following a single case through the demo rather than skipping around.

Amy did a terrific job.

Showing civil in addition to criminal is nice touch for justice court attendees.

Case-specific tree view.

Lots of Q & A time.

Covered a lot of features.

2) **What didn't you like?**

Couldn't see screen to well sitting in back.

Would have like to have screen shots in handout.

Lots of screens.

Too hard to see screens.

Screen prints would have been nice.

When entering disposition would prefer to enter complete sentence, jail, classes, fine etc. instead of going to multiple screens.

Do I get access to source code?

The idea of 1 warrant for multiple issues entered.

There's so many screens

New warrant # format.

Demonstration materials too technical. Provide screen shots with explanation as demonstration materials.

Materials (book) not useful to average "Joe". Snap shots of screens to be use, would have been more useful? (close up views of selections).

Make tech materials available online to download.

Breakdown of surcharges not displayed.

Are there supervisory ability to adjust receivables?

Entry of AOC code for adjudication rather than specific plea and finding.

Having to select multiple items from a pull-down one at a time –when user may know all values.

No quick pick for known values.

Need more time to go through more screens.

Needed powerpoint of print screens.

Very difficult to follow from audience.

The bug in the charges screen – occupational hazard, I know.

Screen hard to see.

3) **What functions/features, if any, are missing? Please explain.**

Tab key – to all fields.

Financials might need to be looked at by Financial Services, - ie, special circumstances.

Notice of appearance populate attorney involvement at same time.

Victim status tracking.

Checkbox list.

Control can be populated from tables.

Would like to see calendar features, ROA's, will there be a general ledger function, electronic

Transmissions, orders w/elec . sigs, & elec. Citation entry.

No comment due to incomplete system.

Couldn't see a case from beginning to end.

Case history or Register of actions.

Payment contracts – is there an ability to set up a payment contract of different dates and payment Amounts?

Court Calendar, Receipting, all the W.I.P. items.

Refund disbursement for Courts with no refund policy on over payments.

Did not understand what events are for or why they are important in this application.

Where do you computer ordering of the Ignition Interlock Device?

Any other comments:

What are printing capabilities regarding judicial orders?

Well presented!

If warrant defaults on Victim case for victim rights, will it still on FTP warrants? And prob viol cases?

Queueing ADP, MIP, YDP, orders . How is that reported to those agencies?

Nice demo – lots of information.

Great presentation.

Would have liked some basic screenprints to take with us and to follow along with during the presentation.

Great job, many improvements from last demo.

I'm concerned about the pandora's box opened by workgroup queueing and court processing. It's a valuable feature but requires local court resources. Smaller courts will rely on AOC to know their business down to that level of detail. Could become labor intensive quickly. Will other courts have choice of one-warrant or many-warrant structure?