

GENERAL JURISDICTION Case Management System

CACC

Project Review

March, 2008

GENERAL JURISDICTION CASE MANAGEMENT SYSTEM

- Implement new case management system
- Start date: August 2007
- End date: February 2010
- State JCEF Budget: \$8,005,809
- Local Budget: No Local JCEF Budget
- 4 out of 13 Superior Courts now implemented
- Total contract amount = \$13,075,108
(increase due to data conversion
costs for AmCad)



AJACS Progress since last CACC

- Mohave Superior Court Implementation

Training 1/12/09 to 2/6/09

Go-Live 2/9/09

Post Implementation Process

2/9/09 to 2/20/09

Return for assistance to Court for EOM

3/2/09 to 3/5/09

Completed first month's closing successfully

ANOTHER SUCCESSFUL IMPLEMENTATION!



AJACS progress going forward!

- Pinal SC Implementation Process Begins 3/2/2009
 - First onsite meeting, 3/2/2009
 - Milestone deliverables dates presented to ensure court specific challenges are accomplished
 - Dry run of conversion/implementation weekend
 - Training 3/30/09 to 4/24/09
 - Go-Live 4/27/09
 - Post Go-Live Support 4/27/09 to 5/8/09



AJACS PROGRESS

PRODUCTION SUPPORT

- Support ongoing for all Production Courts
- Support by Reporting to Remedy / Support Center and Quality Center
- Continued Emphasis on Financial Processing and EOM Balancing
- Yuma SC completed 7th month of closing
- La Paz SC completed 6th month of closing
- Cochise SC completed 2nd month of closing
- Mohave SC completed 1st month of closing

PROJECT SCHEDULE for PHASE 2

Adjusted Deployment Plan

- Pinal SC similar in challenges to Mohave SC
- Yavapai SC data conversion challenges
- Steering Committee Recommendation
- Adjust project schedule to allow for improved implementation process based on lessons learned
- Adjust Yavapai SC implementation to later in the schedule of courts
- Pull forward courts with less challenges to data conversion and business process adjustments for AJACS



AJACS CONTINUES TO IMPROVE DEPLOYMENT

- Lessons learned are incorporated after each court implementation is complete
- Process improvements being developed and implemented
- Contact with courts earlier in the process
- Dry runs of conversion weekends planned into schedule
- Strategic project schedule adjustments to court implementation dates