

Commission On Technology

Strategic Planning Session



IT Strategic Plan

Alignment, Initiatives, Trends



Judicial Branch Agenda



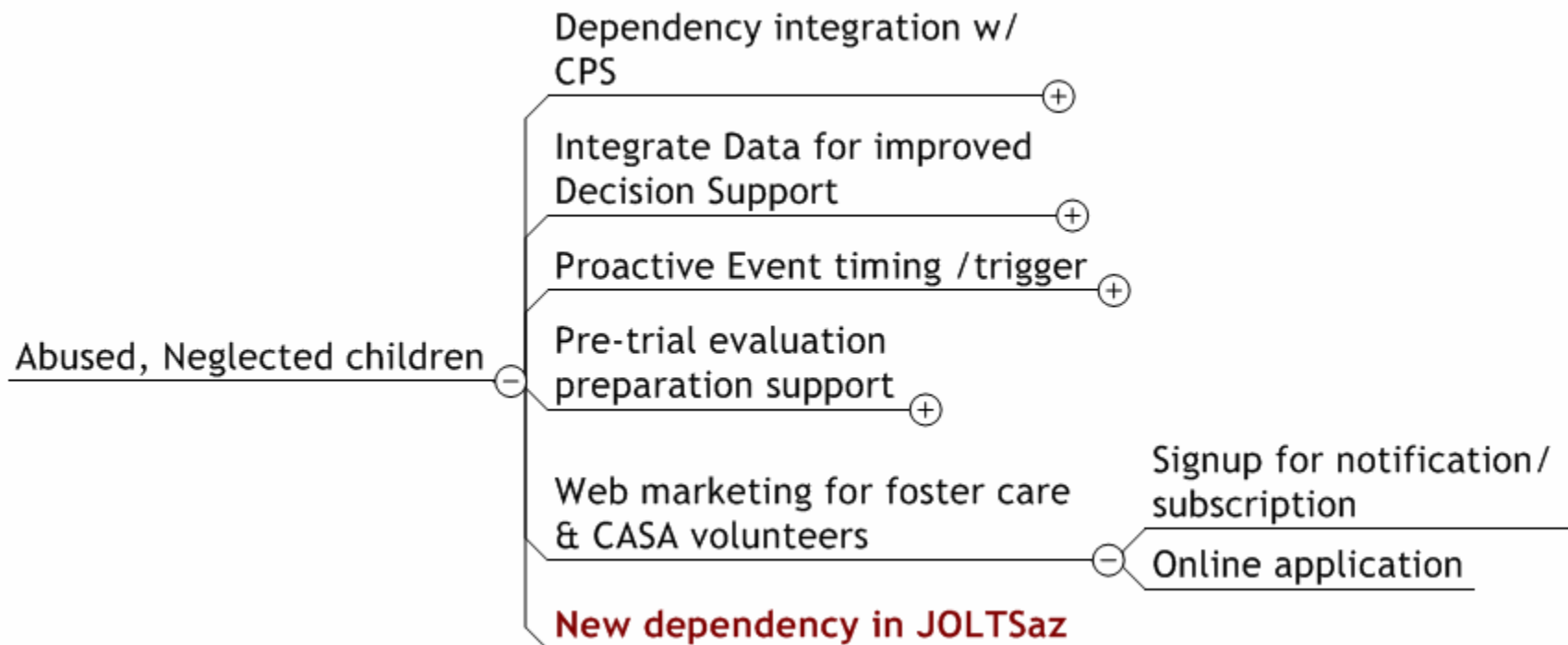
- **Protecting children, families, communities**
- **Improving Communication and Cooperation**
- **Access to Swift, Fair Justice**
- **Accountability**
- **Improve Legal Profession**



Judicial Branch Agenda



Protecting Children, Families, Communities



Protecting Children, Families, Communities



Domestic Violence Victims

Notification - proactive

Support LJ probation w/ Apets

Integrate CPOR to Probation systems

Make CPOR more Available

CPS feed on Protective orders

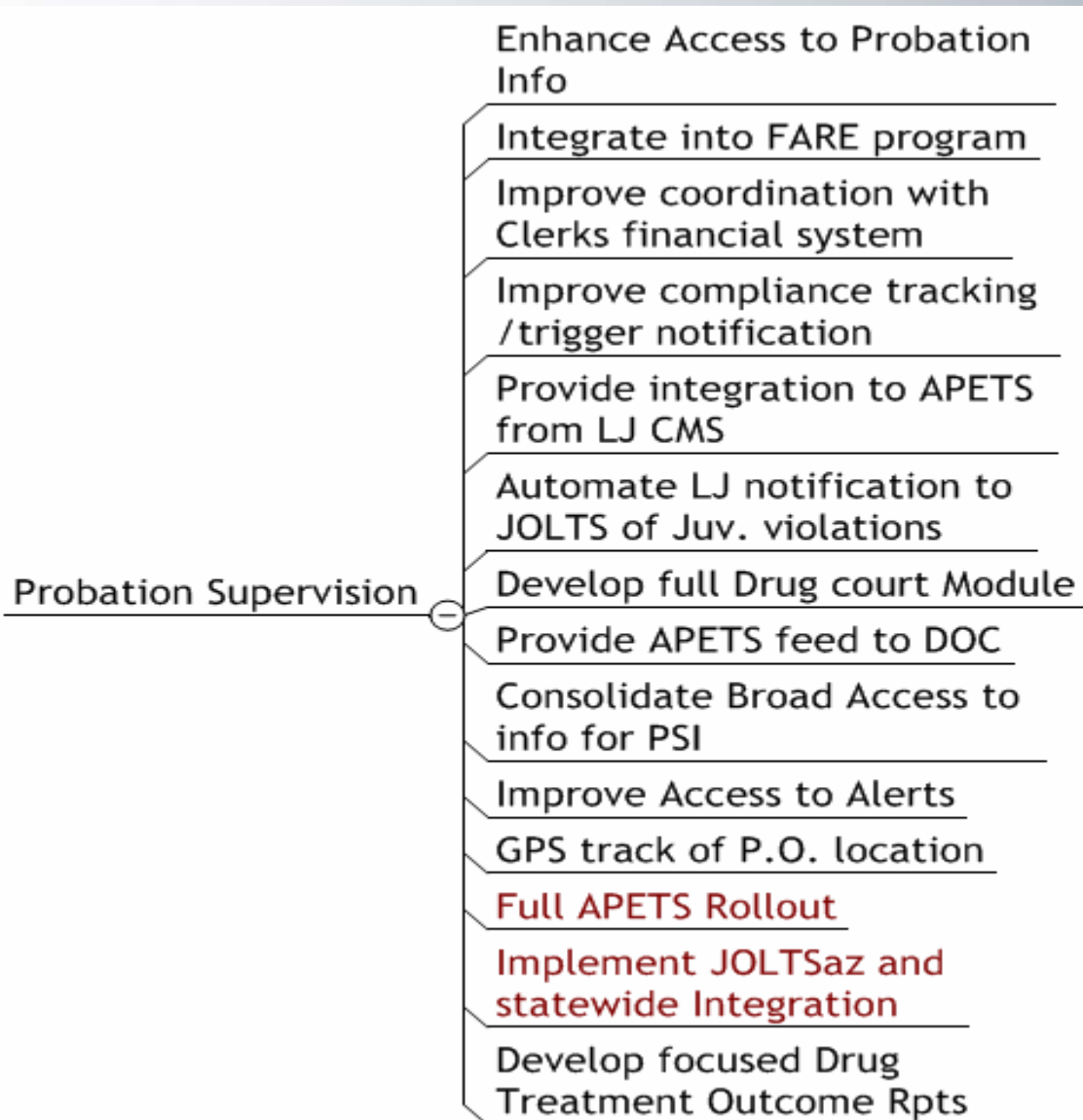
Enhancements for Project Passport

Proactive notification of Expiring Orders

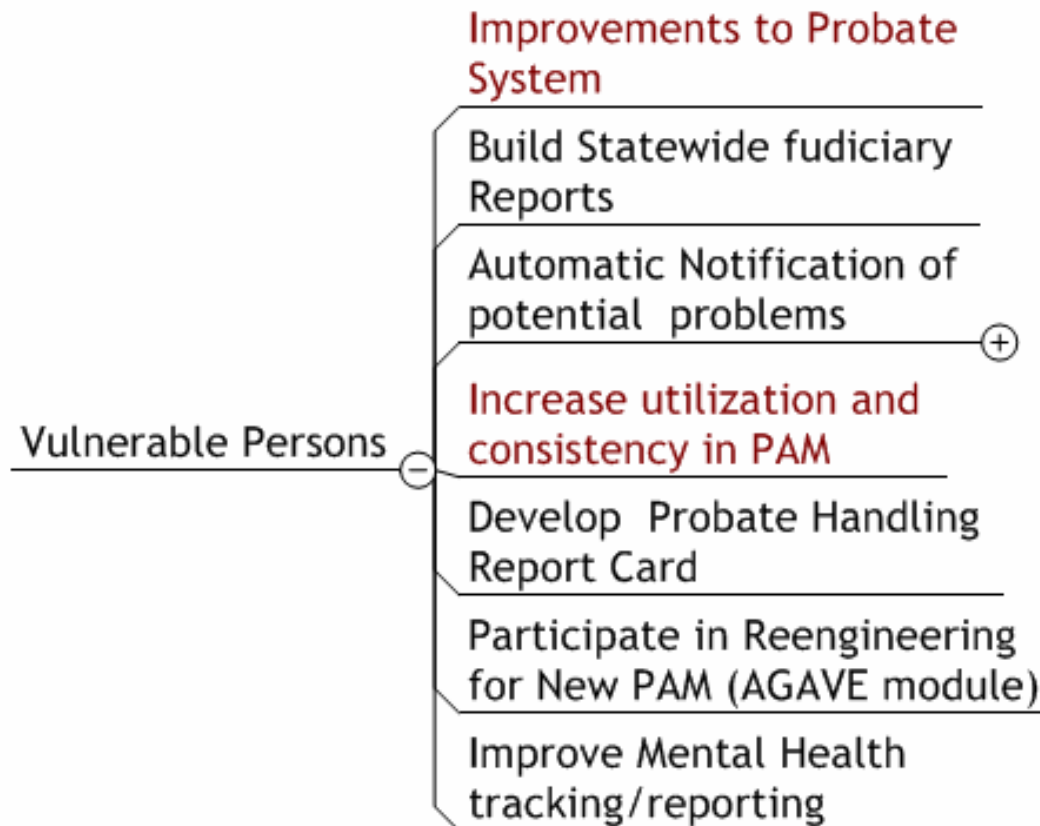
Web based filing of petitions for protection

Improve Stats on Orders / Outcomes

Protecting Children, Families, Communities



Protecting Children, Families, Communities



Improving Communication & Cooperation



Improving Communication and Cooperation

Subscription Service to notify of CASE Activity

Revamping Website to improve currency

Create links to County /City IT

Refined Electronic communication Strategy

Avoid email overload

Refined / focused messages

Strategy to sync E-mail Directories

Develop Sessions for Court Managers Conf.

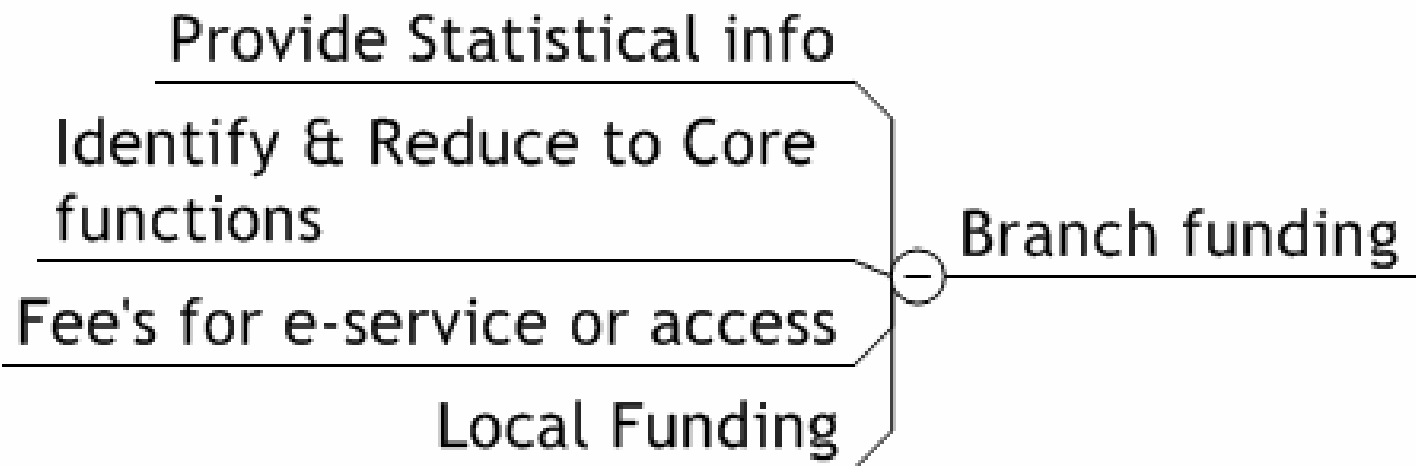
Develop Info sharing strategy w/govt agencies

Develop strategy / ability to broadcast oral Argument

Investigate Jury self-service capability

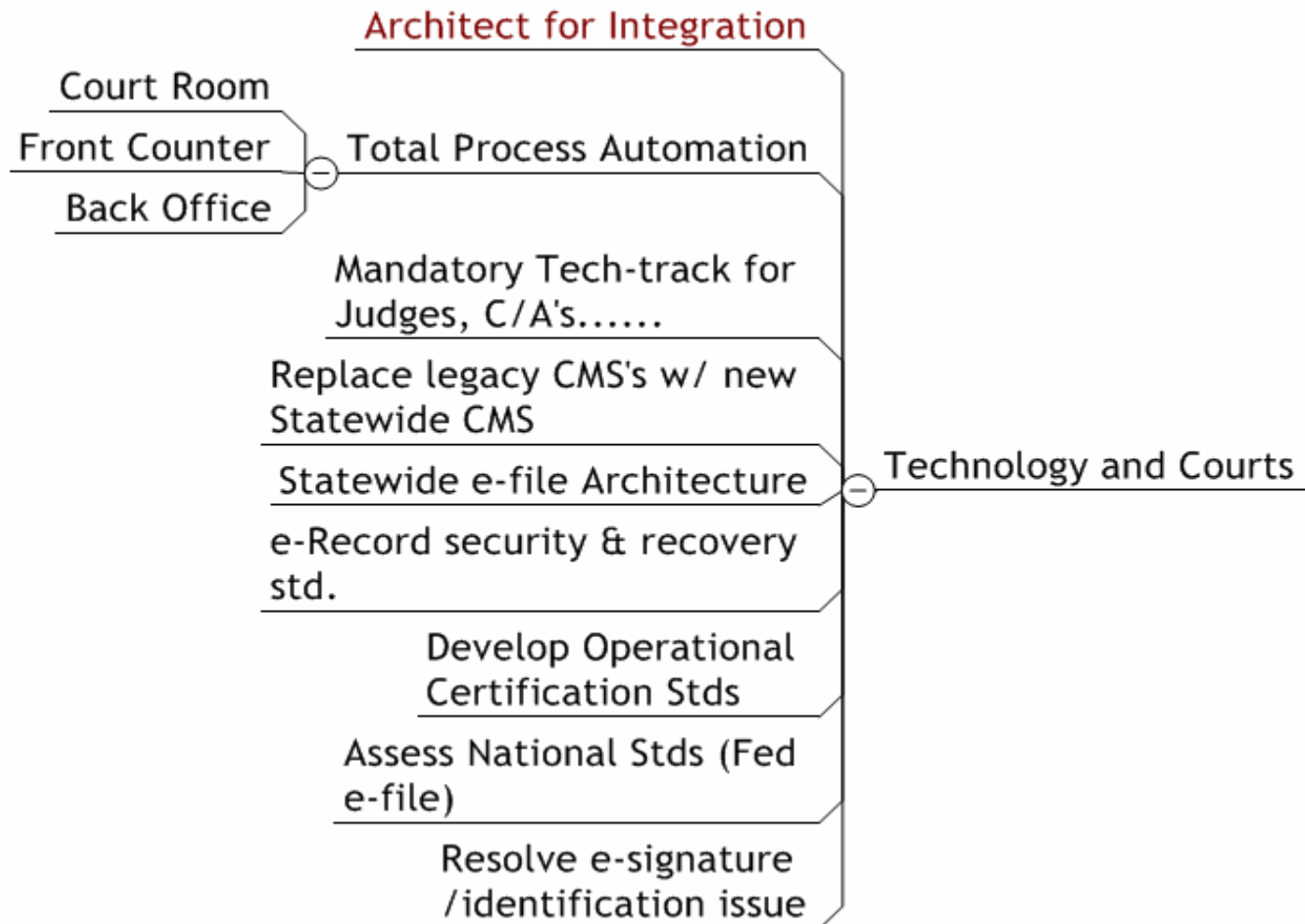


Access to Swift, Fair Justice





Access to Swift, Fair Justice





Access to Swift, Fair Justice

Build Case Event Subscriber Notification
JPR electronic feeds from CMS

Victims Rights

i-forms (turbo tax)
Day-in-Court Video on web
Standardize forms

Self Represented

Develop useability Standards for forms

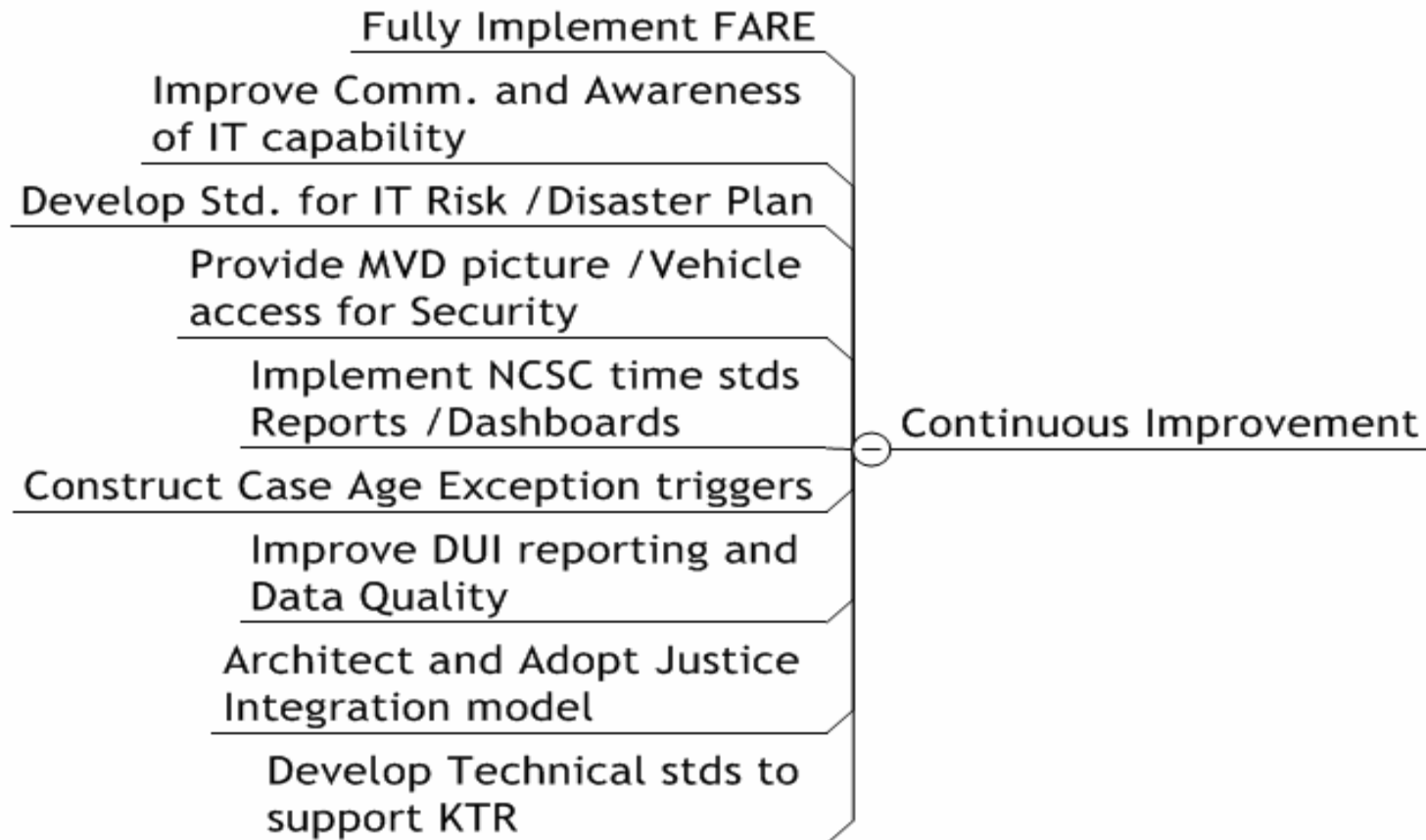
Implement in Joltsaz
Integrate into New CMS

ADA compliance for web sites/services
Decide family Court issue
Implement NCSC time std Tracking/ Rpt Card

User Friendly Courts



Access to Swift, Fair Justice





Accountability

Implement NCSC performance
std.

Refine IT Plan/Oversight Stds

Accountability

+ Improve Legal profession

COURT IT PLANS & ISSUES 2006-2008

Trend Areas

Commission on Technology
June 2, 2005



2006-2008 TREND AREAS



- Next Steps with E-Records Management
- Case Management
- Electronic Courtrooms
- Web Presence
- Collections
- Horizontal/Vertical Integration
- Field Support

Next Steps w/ Records Management



- **Electronic Document Management Systems**
 - GJ implementations nearing completion
 - Phase 2 -Workflow
 - Back-scanning paper files
 - Archive & Disaster Recovery considerations
- **Rule 123 Confidential Info Sheet?**
- **Electronic Filing and Online Payment**
 - Processing electronic case records cradle to grave
 - Submit appeals electronically (e-Blueback)
 - Implement **e-signature** and **online payment** facility to enable public/attorneys file electronically
- Implement **MEEDS** – electronic minute tie-in with AZTEC and EDMS
- Need **e-signature/authentication** Policy/Std

Case Management



- AZTEC bar code/case **file tracking** feature being adopted rapidly
- Frustration with **lack of information/decision** on new CMS
 - Fear about impact of new systems on courts
 - Laundry list of new CMS requirements for developers
 - Expectations growing during the wait
- Some planning “**interim**” **functionality** implementations (Gila, Mohave) or AZTEC add-ons (Wizard™ courts)
- Concern regarding **Crystal Enterprise** data access & old reports

Electronic Courtrooms



- **e-Courtrooms:** Strides being made at all levels in state
- Real-time **court reporting** being pursued
 - Awaiting final recommendations of KTR Committee before adopting a standard
- **Video initial appearance/arraignment** expanding in general, though some are abandoning due to high cost and lack of usage
- **MEEDS** implementations for electronic minutes

Web Presence



- More limited jurisdiction courts emphasizing
- **Web and IVR payment** systems being explored, planned, or implemented across the board
- Enhanced court web sites will provide **services**, not just static information
- Self-service evolving to **interactive forms** in Maricopa – Mohave, Greenlee, La Paz, Yuma interested
- Increasing interest in putting **jury** information and interaction online

Collections



- **FARE** Implementation
 - No middle ground – love or hate among LJs
 - Some Superiors anxious to be added
- Other Strategies Considered:
 - Web and IVR payment
 - Noticing
 - Electronic sharing with third-party collection agency other than ACS
 - Internet-based research service

Horizontal/Vertical Integration



- **Connecting** ACAP PCs to County Network and vice versa
 - Some misunderstand ACAP PC/connection costs/method
- Joining **Citywide** or **Countywide** technology projects
- Increasing interest in **Integrated Justice**
- Submitting increasing amounts of data to the state electronically
 - Connecting to DPS **ACJIS** through AJIN
 - Electronic **criminal disposition reporting**
- Acquiring local technology support staff
- Video arraignment capability: new and upgraded systems
- Digital audio and audio/video recordings in courtrooms linked to case in EDMS

Field Support



- Current PC refresh cycle nearing end
 - Communicate refresh information and schedule
- Need plans for upgrading non-AOC PCs to be capable of running new applications
 - Especially Adult Probation
- **Field trainer** program continued/expanded
 - Some counties getting left behind
- AJIN Capacity Improvement: \$2,000,000/year

FY06 Priorities





Priorities for On-Going Initiatives

1. **Systemic Thinking Approach to Development and New Projects**
2. **Core Software Support/Maintenance**
 - AZTEC
 - JOLTS/JOLTSaz
 - APETS
 - Appellamation
3. **Automation Training and Support**
4. **Infrastructure Maintenance**

*Balanced by end-of-life
ROI consideration*

Project Priorities in Rank Order



- ~~New Court Financial System~~
- Code Standardization
- Penalty Enforcement Program
- ~~Financial Rule~~
- ~~Uniformity/Simplification~~
- Adult Probation System (APETS) Rollout
- Electronic Document Management
- Enterprise Architecture
- Integration
- New Case Management System for ~~General~~ ~~Jurisdiction~~ Courts
- JOLTSaz
- Public ~~Access~~ *Service*
- Technical Training
- Process Standardization
- ✓ Web Presence
- ✓ APETS Enhancements
- Electronic Filing
- Audio and Video Court Records
- Electronic Signatures
- Interactive Jury
- ✓ Video Hearings/Arraignments

Prioritizing Scheme



Priority-Timing

- Priority (importance/impact) =
 - H – High
 - M – Medium
 - L – Low
- Timing =
 - S – Short-term: Next FY
 - M – Medium-term: Next 2 years
 - L – Long-term: Over 3 years

Ex. H-M = High Priority impact over next 2 years

Project Priorities FY2006



- **H-S** 2. Code Standardization
- **H-S** 3. Penalty Enforcement Program
- **H-M** 5. Integration
- **H-L** 5. New Case /Financial Management System for Trial Courts
- **H-L** 6. JOLTSaz
- **M-S** 5. Electronic Document Management
- **M-S** 5. Adult Probation System (APETS) Rollout
- **M-S** 7. Internet Public Interactive Service
- **M-S** 10. Audio and Video Court Records
- **M-S** 11. Electronic Signatures
- **M-M** 9. Electronic Filing
- **M-M** 7. Technical Training
- **M-M** 12. Interactive Jury
- **M-L** 5. Enterprise Architecture
- **M-L** 8. Process Standardization