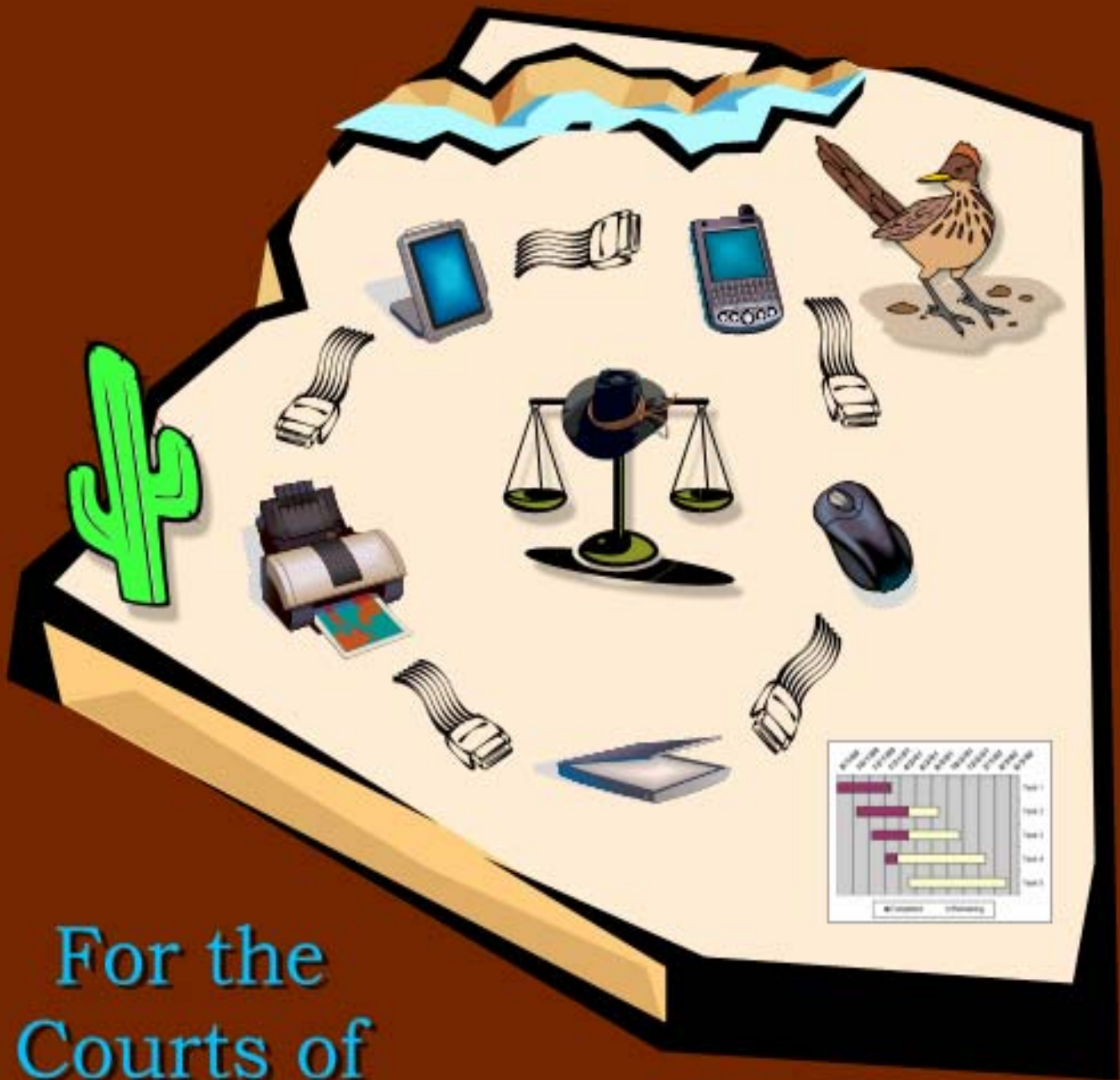


Information Technology Strategic Plan Fiscal Year 2007-2009



For the
Courts of

Pinal County

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PINAL COUNTY COURTS
INFORMATION TECHNOLOGY STRATEGIC PLAN
FOR FISCAL YEARS 2007-2009

INTRODUCTION

This is a three year information technology strategic plan for the courts in Pinal County covering the period from January 2007 through June 2009.

The courts in Pinal County are comprised of the following:

Florence Superior Court
Florence Justice Court
Eloy Justice Court
Oracle Justice Court
Superior Justice Court
Casa Grande Justice Court
Mammoth Justice Court
Apache Junction Justice Court
Maricopa Justice Court
Florence Municipal Court
Eloy Municipal Court
Apache Junction Municipal Court
Kearny Municipal Court
Casa Grande Municipal Court
Mammoth Municipal Court
Juvenile Court Services

A. PLANNING METHOD AND PARTICIPANTS

This section outlines the participants, processes and events that contributed to formulating the Information Technology Plan for Pinal Courts.

A county-wide automation committee made up of representatives from the courts developed this plan. Participants included:

Kristi Youtsey Ruiz, Clerk of the Superior Court
Alan Turner, Judicial Information Systems Manager, Clerk of the Superior Court
Odette M Apodaca, Director of Operation, Clerk of the Superior Court
Paul O'Connell, Court Administrator
Stephanie Jordan, Pinal County Deputy Court Administrator
Liz Ontiveros, PC Technician, Juvenile Court Services
Chris Varner, Division Director, Juvenile Court Services
Honorable Ellie Brown, Justice of the Peace, Oracle
Willie Masters, Judicial Office Manager, Eloy Justice Court
Mary Seballos, Judicial Office Manager, Oracle Justice Court
Angela Buso, Judicial Office Manager, Superior Justice Court
Rachel Garcia, Judicial Office Manager, Florence Justice Court
Ruben Castro, Supervisor, Adult Probation Services
Darenda Day, Clerk , Kearny Magistrate Court
Kathy Raisne, Clerk, Florence Magistrate Court

B. JUDICIARY STRATEGIC AGENDA: STATE AND LOCAL

B.1. Judicial Branch Statewide Agenda

The courts support ***GOOD TO GREAT: A STRATEGIC AGENDA FOR ARIZONA'S COURTS 2005-2010*** and its vision to increase the public's trust in the court system, to inspire confidence that individual rights are being protected, and to ensure that all citizens are being treated fairly. This strategic agenda was adopted in June 2005 at the direction of the judiciary's new chief justice. It remains consistent with the previous ***JUSTICE FOR A BETTER ARIZONA*** vision; though several new or revised initiatives have been identified for each of the existing strategic agendas.

B.2. Local Court and Agency Strategic Agendas, Initiatives, and Business Pressures

The county's courts and their associated local funding agencies have identified additional strategic business goals, initiatives, and pressures as follow:

COURT/LOCAL AGENCY NAME	STRATEGIC AGENDA
The Clerk of Superior Court	To provide increased information to the public and legal community, regarding our services.
The Clerk of Superior Court	To increase the accessibility and processing of documents filed in our Satellite Offices. (Apache Junction, Casa Grande, & Mammoth)
The Clerk of Superior Court	To increase the collections of court ordered obligations.
The Clerk of Superior Court	To assist the Judges in monitoring their case load and enhancing case flow management.
The Clerk of Superior Court	To provide the convenience to the public of accepting credit card payments over the telephone or online. To also increase our accounts receivable and obtain payment sooner.
The Clerk of Superior Court	To provide the public with a quick and easy view of court hearing information in the main lobby of the courthouse.
The Clerk of Superior Court	To provide Judges and Court Administration the ability to request reports from the Clerk's Office more efficiently.
The Clerk of Superior Court	To provide a measuring tool to monitor the effectiveness of our customer service.
Pinal County MIS, Clerk of Court IT, County Attorney IT, Sheriff IT, Juvenile Court Services.	To provide accessibility to the Clerk's case information and eliminate duplicate data entry at other County Departments, Law Enforcement and Courts.
Pinal County Clerk of the Superior Court and County Attorney	To assist County Departments in meeting their timelines for efficient and timely

COURT/LOCAL AGENCY NAME	STRATEGIC AGENDA
	victim notification.
The Clerk of Superior Court	To continue participating in standardizing our business practices to meet the requirements in the new State Case Management System AGAVE.
The Clerk of Superior Court	To increase the efficiency of the work flow in document distribution internally and externally.
The Clerk of Superior Court	To increase the audio recording devices in the courtrooms to assist the Courtroom Clerk without shorthand skills in the creation of minute entries.
The Clerk of Superior Court	To provide efficient reporting and eliminate paper by having employees provide payroll information electronically and have administrators access the information real time.
The Clerk of Superior Court	To improve the monitoring and timely destruction of records while maintaining accurate inventory.
Superior Court	<ul style="list-style-type: none"> ▪ Evaluation performance of services and sustainability of establishment programs.
Justice Courts and Municipal Courts	<ul style="list-style-type: none"> ▪Improve the ability to track receivables in the AZTEC case management system. ▪Improvement of overall reporting capability. ▪More access and training on Crystal Reports with the ability to customize reports on demand. ▪Be involved in the creation of the new case management system for Limited Jurisdiction Courts. ▪Improve and enhance the video conferencing ability with the Pinal County Justice Center and the Pinal County Detention Facilities. ▪Enhancement of recording systems for

COURT/LOCAL AGENCY NAME	STRATEGIC AGENDA
	<p>hearings/trials, which is compatible with systems used in the appellant courts.</p> <ul style="list-style-type: none"> ▪Enhance, expand and maintain the Domestic Violence Court programs into all Justice of the Peace and Municipal Courts. ▪Provide a data link with other counties and the Department of Corrections for data exchange.
Juvenile Court Services	Develop and implement an effective Drug Court Program.
Juvenile Court Services	To increase systems integration to coincide with New Detention Center construction (i.e., jail health info to coincide with school info).
Juvenile Court Services	To increase compliance with court and diversion ordered fees and restitution and develop system to better quantify collections efforts.
Juvenile Court Services	To provide information to the public and departmental staff, regarding our services.
Juvenile Court Services	To provide availability of AZTEC and OnBase imaging software for staff at central and satellite offices.
Juvenile Court Services	To provide staff training opportunities and resources via centralized training environment.
Juvenile Court Services	Improving communication and efficiency of field officers.
Juvenile Court Services	To work in conjunction with the Clerk's Office with the new collections module in an effort to avoid duplication and increase collections overall for both juvenile and criminal matters.
Juvenile Court Services	To develop a link between JOLTSaz and AZTEC cases where parents are involved in civil and/or criminal cases.

COURT/LOCAL AGENCY NAME	STRATEGIC AGENDA
Juvenile Court Services	To increase accessibility of JOLTS for school POs and for staff to access from home.
Adult Probation	Increase collection activities through a joint collections project with the Clerk of the Superior Court.
Adult Probation	Provide increased efficiency for officers with the use of the APETS System.
Adult Probation	Continue to provide staff for the continued success of the Domestic Violence Courts in Pinal County.
Adult Probation	Play a key role in the establishment and implementation of Drug Court and Pretrial Services
Juvenile Court Services	JOLTSaz-Detention Visitation Module.

B.3. Local Court and Agency Technology Initiatives Responding to Agendas, Initiatives, and Business Pressures

COURT/LOCAL AGENCY NAME	TECHNOLOGY INITIATIVE
Clerk of the Superior Court	<i>To provide increased information to the public and legal community, regarding our services.</i> Enhance web site to provide more public information, on-line forms and filling information.
Clerk of the Superior Court	<i>To increase the accessibility and processing of documents filed in our Satellite Offices. (Apache Junction, Casa Grande, & Mammoth)</i> Install scanning station and high speed flat bed scanner at satellite offices utilizing Kofax software setup for non server capture and OnBase imaging.

Clerk of the Superior Court	<p><i>To increase the collections of court ordered obligations.</i></p> <p>Increase automation of court processes to feed collections system and automated monthly billing statements.</p>
Clerk of the Superior Court	<p><i>To assist the Judges in monitoring their case load and enhancing case flow management.</i></p> <p>Provide weekly reports of calendar and case ageing information utilizing Crystal Enterprise.</p>
Clerk of the Superior Court	<p><i>To provide the convenience to the public of accepting credit card payments over the telephone or online. To also increase our accounts receivable and obtain payment sooner.</i></p> <p>Enhance web site to provide portal to make credit card payments. Include web link on monthly statements as payment option and provide information for making payments over the phone.</p>
Clerk of the Superior Court	<p><i>To provide the public with a quick and easy view of court hearing information in the main lobby of the courthouse.</i></p> <p>Develop an in house video calendaring system to display hearing information in the main lobby. Utilizing .Net, SQL and flat screen technologies.</p>
Clerk of the Superior Court	<p><i>To provide Judges and Court Administration the ability to request reports from the Clerk's Office more efficiently.</i></p> <p>Work closely with the case flow manager to provide case ageing, case flow reports.</p>
Clerk of the Superior Court	<p><i>To provide a measuring tool to monitor the effectiveness of our customer service.</i></p> <p>Develop monthly report to display hit count of Clerk of the Superior Court website.</p>

<p>Pinal County MIS Clerk of the Superior Court County Attorney IT Sheriff IT Juvenile Court Services.</p>	<p><i>To provide accessibility to the Clerk's case information and eliminate duplicate data entry at other County Departments, Law Enforcement and Courts.</i></p> <p>There are both statewide and local efforts towards justice integration. Further, the judiciary is providing public access to court information through the central repository project. Preparations for such data sharing include building a messaging middleware infrastructure, and performing data quality reviews and work flow analysis to assure the most efficient and effective processing for timely and accurate data.</p>
<p>Clerk of the Superior Court County Attorney</p>	<p><i>To assist County Departments in meeting their timelines for efficient and timely victim notification.</i></p> <p>In the process of beta testing and finalizing version 1.1 of MEEDS, this version will include the XML data transfer to the County Attorneys office and will include some other modifications and enhancements.</p>
<p>Clerk of the Superior Court</p>	<p><i>To continue participating in standardizing our business practices to meet the requirements in the new State Case Management System AGAVE.</i></p> <p>Aligning some of the Clerks process and applications to assure a seamless transition to AGAVE when released.</p>
<p>Clerk of the Superior Court</p>	<p><i>To increase the efficiency of the work flow in document distribution internally and externally.</i></p> <p>Reviewing OnBase work flow and work view modules as a possible application to achieve the Courts needs.</p>
<p>Clerk of the Superior Court</p>	<p><i>To increase the audio recording devices in the courtrooms to assist the Courtroom Clerks without shorthand skills in the creation of minute entries.</i></p>

	Digital audio recordings of court proceedings are supplementing both court reporting and shorthand for recording courtroom activity. Install FTR in three designated courtrooms for initial test with the premise of installing in the remaining courtrooms.
Clerk of the Superior Court	<i>To provide efficient reporting and eliminate paper by having employees provide their payroll information electronically and have administrators access the information real time.</i> Develop an in house payroll system to enable employees to enter payroll information on-line. Utilizing .Net, SQL technologies.
Clerk of the Superior Court	<i>To improve the monitoring and timely destruction of records while maintaining accurate inventory.</i> Reviewing a Kodak micro film processor and archiving system.
Juvenile Court Services	<i>To provide information to the public and departmental staff, regarding our services.</i> Enhance or update county web site.
Juvenile Court Services	<i>To provide availability of AZTEC and OnBase imaging software for staff at central and satellite offices.</i> Install AOC desktops and OnBase application software.
Juvenile Court Services	<i>Improving communication and efficiency of field officers.</i> Provide APETS Palm software to increase efficiency of field contacts.
Adult Probation	<i>Increase collection activities through a joint collections project with the Clerk of the Superior Court.</i> Install Aliant software on AOC desktops

	for collection purpose.
Juvenile Court Services	<i>JOLTSaz-Detention Visitation Module.</i> Enhance JOLTS application to include Web module.

C. CURRENT TECHNOLOGY ENVIRONMENT

This section describes both the statewide and local hardware and software environment. Hardware includes mainframes, servers, desktops, and other peripherals. Software includes statewide applications, local software and desktop productivity tools.

Hardware

The Arizona Judicial Department has a diverse mix of hardware used by the various projects and programs that have evolved and applications that have been acquired and/or developed over the last several years. The mix of hardware that the county courts accesses includes the newest architectures designed to support the complexity of these applications and the large geographical area served by the Judicial Branch.

The server environment, hosted at the Administrative Office of the Courts Data Center, includes IBM AS/400s for JOLTS and general administrative operations of the Administrative Office of the Courts. The ACAP courts and the appellate courts are operating on IBM AIX systems. Windows servers provide for Internet, Intranet, e-mail, Statewide Crystal Enterprise ad-hoc reporting, and statewide remote on-line training as well as file and print sharing.

The desktop environment includes a variety of PCs. AOC/ITD, under COT's direction, has undertaken a four year equipment leasing cycle which is designed to refresh desktop hardware regularly to ensure that it incorporates the technology needed to support the evolution of statewide applications and projects. Existing hardware is now nearing the end of its four-year lifecycle; plans are being made to begin a refresh cycle in the late FY06/early FY07 timeframe.

The hardware listed in Appendix A reflects equipment used to support the court management system software, the juvenile tracking software, other state-provided applications as well as additional local record keeping functions. Additional hardware beyond these desktop items is also listed.

Software

Appendix A also identifies all the software used in the county's courts. It includes both the state-provided applications such as AZTEC, Appellation, APETS (and Palm), TIP, PIMS, and JOLTS; local applications such as imaging or MEEDS; and any word processing, spreadsheet, report writing and other database or tracking applications.

D. INFORMATION TECHNOLOGY STRATEGIC PROJECTS

This section identifies each statewide and local strategic project in which the county's courts participate and will actively be pursuing in over the next three years. For those projects primarily supported at the state level, it will identify project status and describe the local courts' planned participation and note any related, independent future plans. For independent but complimentary local projects, additional details on resources and future plans are included.

This section also includes information for independent technology projects which are not primarily supported by state resources. Information on these projects includes showing alignment to both statewide and local technology strategic initiatives and enterprise architecture standards.

The statewide strategic technology projects, and their priority as assigned by the Commission on Technology, are as follows:

Priorities for On-Going Initiative	Priority in Impact-Timing Order*
1. Systemic Thinking Approach to Development and New Projects	H-S Code Standardization
2. Core Software Support/Maintenance (balanced by end-of-life ROI consideration)	H-S Penalty Enforcement Program
- AZTEC	H-M Integration
- JOLTS/JOLTaz	H-L New Case/Financial Management Systems for Trial Courts
- APETS	H-L JOLTSaz
- Appellation	M-S Electronic Document Management
3. Automation Training and Support	M-S Adult Probation System (APETS) Rollout
4. Infrastructure Maintenance	M-S Internet Public Interactive Service
	M-S Audio and Video Court Records
	M-S Electronic Signatures
	M-M Electronic Filing
	M-M Technical Training
	M-M Interactive Jury
	H-L Enterprise Architecture
	H-L Process Standardization

*Based on relative importance/impact being **H**igh, **M**edium, or **L**ow and predicted time to implementation being **S**hort, **M**edium, or **L**ong term.

D.1 Court Projects Master Listing

This section collects all information technology project-related information for all the county's courts during fiscal year 2006 (really January 2005 through January 2006). Projects listed include both those in support of statewide efforts as well as independent strategic technology projects that support the court's strategic initiatives independent from the statewide projects.

Accomplishments

COURT	APPLICATION / PRODUCTION DATE
Clerk of the Superior Court	Collections - 9/1/2005
Clerk of the Superior Court	FileTracker - 3/1/2005
Clerk of the Superior Court	Jury + update - 2/1/2005
Adult Probation	APETS - 7/1/2005

Statewide Project Participation

COUNTY: Pinal

Strategic Project Name / Phase	Brief Project Description	Related Statewide Project	Participation Scheduling	Planned Completion Date	Current Project Lifecycle	Project Risks, Issues, Concerns
Audio Recording	Setup each court for audio recording.	Audio and Video Court Records	Early Adoptors	FY07	Initiate	Getting the court to accept Electronic Recording.
Clerk of the Court County Web site	Enhance website.	Internet Public Interactive Service	Mid-Cycle Adoptors	FY07	Execute	None
Justice Integration	State and local efforts towards justice integration.	Integration	Early Adoptors	FY07	Initiate	Large project.

Statewide Project Participation

COUNTY: Pinal

Strategic Project Name / Phase	Brief Project Description	Related Statewide Project	Participation Scheduling	Planned Completion Date	Current Project Lifecycle	Project Risks, Issues, Concerns
Appeals Image Capture	Electronic data exchange of case information.	Electronic Filing	Early Adoptors	FY06	Execute	None

Other Local Independent Projects

COUNTY: Pinal

Strategic Project Name / Phase	Brief Project Description	Planned Completion Date	Current Project Lifecycle Phase	Project Risks, Issues, Concerns
Clerk of the Court Intranet site	Time sheet/payroll system.	FY07	Initiate	None
Video Calendaring Systems	Video calendaring systems to display hearing information in the main lobby.	FY07	Initiate	None

D.2. Local Information Technology Strategic Resources

This section provides high-level information about the technology spending and resources by court.

LOCAL TECHNOLOGY RESOURCES				
			Number of:	
Court	State Device Cost	Other Technical Cost	Court FTE Technical Staff	City or County FTE Technical Support Staff
Superior Court – includes Clerk’s Office/Satellite Offices/Court Admin.	\$140,250.00	Software: Lic. / Support for MEEDS, Collections, EDMS, FileTracker, Hardware, Etc. \$ 322,685.00	3	0
Florence JP Court	\$5300	0	0	0
Casa Grande JP Court	\$15000	0	0	0
Eloy JP Court	\$11250	0	0	0
Mammoth JP Court	\$4500	0	0	0
Oracle JP Court	\$7250	0	0	0
Apache Junction JP Court	\$9000	0	0	0
Superior/Kearny JP Court	\$6000	0	0	0
Maricopa JP	\$5300	0	0	0

LOCAL TECHNOLOGY RESOURCES				
			Number of:	
Court	State Device Cost	Other Technical Cost	Court FTE Technical Staff	City or County FTE Technical Support Staff
Court				
Florence Municipal Court	\$2250	0	0	0
Casa Grande Municipal Court	\$6750	0	0	0
Eloy Municipal	\$7500	0	0	0
Mammoth Municipal Court	\$1500	0	0	0
Apache Junction Municipal Court	\$9750	0	0	0
Superior Municipal Court	\$750	0	0	0
Kearny Municipal Court	\$1500	0	0	0
Coolidge Municipal Court	\$1500	0	0	0
Adult Probation	Include w/ Superior Court	0	0	0
Juvenile Probation	Include w/ Superior Court	\$88,510	1.5	0

APPENDICES

A. CURRENT ENVIRONMENT

1. Hardware Environment by Court

This section lists the hardware deployed in the courts, including mainframes, servers, desktops, and other peripherals.

Court	Number of PCs	PC Operating System	Number of Laptops	Laptop Operating System	Number of Network Printers
Clerk of the Superior Court	95	2000 Pro	0	NA	15
Court Admin Superior Court	40	2000 Pro	1	2000 Pro	3
Court Room Superior Court	18	2000 Pro	0	NA	0
Judges, JA's Superior Court	27	2000 Pro	0	NA	8
Limited Jurisdiction Courts	96	2000 Pro	0	NA	25
Juv Court Services *projected for this FY (ACAP) for new Detention Facility	81 (46*)	2000 Pro	9	2000 Pro	24 (20*)

Hardware for Special Functions:

Court	Number of:			
	Public Access PCs	In Courtroom PCs	In Chambers PCs	DPS ACJIS Terminals
Clerk of the Superior Court	1	20	0	1
Court Admin Superior Court	6	0	30	0
Juvenile Court Services	0	0	0	3

Hardware for Scanning:

Court	PCs	Scanners		
Clerk of the Superior Court EDMS PC's / Scanners	6	6	0	0

Server Information:

Local Server Information		
Server Type	Total Number	Operating System
Compaq ML 370	2	Win 2000 Server
Dell PowerEdge 6400	2	Win 2000 Server
Dell PowerEdge 2650	1	Win 2003 Server
Dell PowerEdge 2850	3	Win 2003 Server
Dell PowerEdge 1850	1	Win 2003 Server

2. Network Environment

Court network is AJIN, maintained by the AOC.

3. Software Environment

This section identifies all the software used in the county's courts. It includes the state-provided applications (such as Application, AZTEC, TIP, PIMS, JOLTS, and APETS) and also any word processing, spreadsheet, report writing and other database or other tracking applications.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
AZTEC application software for the Arizona Court Automation Project (ACAP)	AOC	Local PC	Superior Court and all Justice, Juvenile Court Services and Municipal Courts	State standard case management system.
AZTEC module: Probate case management	AOC		Clerk of the Superior Court	A module of AZTEC to process Superior Court probate cases.
AZTEC module: Exhibit tracking	AOC	Local PC		A module of AZTEC that keeps track of exhibits.
AZTEC module: Calendaring	AOC	Local PC	Clerk of the Superior Court Calendar Dept.	A module of AZTEC integrated to docket and case management that tracks all events and provides daily calendars.
AZTEC module: Financials	AOC	Local PC	Clerk of the Superior Court Financial Dept.	A module of AZTEC that performs the cash management functions.
AZTEC module: File Tracking	AOC	Local PC		A module of AZTEC that uses bar coding to track file locations.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
AZTEC forms generation used	AOC	Local PC		A feature of AZTEC that allows automatic generation of forms and minute entries using imported AZTEC data and Word Perfect.
APETS (Adult Probation Enterprise Tracking System)	AOC	Local PC/AOC Server	Superior Court Adult Probation Dept., Juvenile Court Services	The new state standard system for tracking adult probationers.
APETS Palm	AOC	Local Handheld Device/AOC Server (for synch)		The new state standard for tracking adult probationers using a mobile device.
DCATS - CASA	AOC	Local PC/AOC Server	Juvenile Court Services	The statewide system for tracking court appointed special advocates.
JOLTS (Juvenile On-Line Tracking System)	AOC	AS/400 JOLTS AOC Server Environment for JOLTS AZ	Juvenile Court Services	The state standard system for tracking juveniles in the court system, including juvenile probation, dependency and detention.
JOLTS Storage Area Network (SAN)	AOC	AOC Server	Juvenile Court Services	Centralize storage for documents, etc.
PIMS (Probation Information Management System)	AOC	Local PC/Local Server	Superior Court Adult Probation Dept.	A state standard legacy system for tracking adult probation for DTEF reporting.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
Statistical Reports (CASPER)	AOC	Local PC/AOC Server	Justice Courts	A statewide statistical reporting application.
Tax Intercept Program (TIP)	AOC	Local PC/AOC Server	Clerk of the Superior Court, Justice Court, Municipal Court and Juvenile Probation participates manually	A state standard system for reporting and collecting delinquent debt via Department of Revenue and AZ Lottery.
Word Perfect 8.0	Corel/AOC staff		Clerk of the Superior Court. All Justice and Municipal Courts, Juvenile Court Services	A word processing system.
Microsoft Word	Microsoft/local & AOC staff	Local PC	Clerk of the Superior Court. All Justice and Municipal Courts, Juvenile Court Services	A word processing system.
Windows 2000	Microsoft/AOC staff	Local PC	Clerk of the Superior Court. All Justice and Municipal Courts, Juvenile Court Services	The operating system of the state standard desktop PCs.
Outlook 2000	Microsoft	Local PC	Clerk of the Superior Court. All Justice and Municipal Courts, Juvenile Court Services	The email and calendaring software used by AJIN.
Seagate Info/Crystal Reports/Crystal Enterprise	Crystal/AOC staff	AOC server	Clerk of the Superior Court and Court Admin, Juvenile Court Services	A report-writing tool for user ad hoc reports from various applications.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
Centra	Centra	Local PC Client and AOC Server	Clerk of the Superior Court, Field Trainers, All Justice and Municipal Courts, Juvenile Court Services	Software for interactive, instructor-led n-line training
Adobe Acrobat Reader	Adobe	Local PC	Clerk of the Superior Court. All Justice and Municipal Courts, and Juvenile Court Services, Court Admin	A free product from Adobe Acrobat for reading documents in PDF format.
Excel	Microsoft	Local PC	Selected court staff county-wide, Juvenile Court Services	A spreadsheet product from Microsoft.
McAfee Virus Scan	McAfee	Local PC and Various AOC Servers	Clerk of the Superior Court. All Justice and Municipal Courts, and Juvenile Court Services, Court Admin	Virus detection software to protect local PCs.
Fines, Fees and Restitution Enforcement Module for FARE participation	AOC and vendor, ACS	Server		This is a package of programs for automated transfer of case data to a collections vendor for noticing and collections efforts. It also includes web payment and an IVR interface.
Digital Audio Product Name: FTR Gold __	FTR	Local PC / Pinal Server	Clerk of the Superior Court	Vendor software, records 4 channels of Audio in conjunction with a notes logger.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
Document Scanning Product Name: Kofax Ascent Capture	OSAM, Inc	Local PC / Pinal Server	Clerk of the Superior Court	Vendor software, document capture software, utilizes 3of9 barcode to capture docket information and format images.
Electronic Document Management System Product Name: OnBase 3.5	OSAM, Inc	Local PC / Pinal Server	Clerk of the Superior Court	Image management software.
Integration-electronic data sharing with county/city law enforcement	Microsoft Biztalk, SQL	County Server	County Wide	Countywide justice integration project.
Integration-electronic data sharing with city/county prosecutor	MEEDS	Local PC / Pinal Server	Clerk of the Superior Court, County Attorney	XML project to send calendar information to County Attorney Damon system.
Integration-electronic data reporting of dispositions to DPS	AOC developed and supported.	AOC MQ server	City of Florence	An electronic transaction to DPS with court dispositions.
Integration-electronic data reporting of citations/dispositions to MVD.	AOC developed and supported	Local PC and FTP Server		An electronic transaction to MVD for traffic citations.
Jury system: Next Generation	JSI	Local PC and Local Jury Server	Clerk of the Superior Court	Jury selection and jury information processing software.

Local Applications				
Application Name	Developed/ Supported by	Resides on ("local PC" or Server Name)	Courts Using	Description of Application
MEEDS (minute entry distribution system)	SmartBridge Technologies / local technology staff	Local PC and Local Server	Clerk of the Superior Court	A software package interfaced to Word and AZTEC that provides electronic minute entry forms generation and distribution.
Court Web site	Clerk of the Superior Court	co.pinal.az.us\clerk ksc	Clerk of the Superior Court	Provides general information for participating courts well as jury information, on line forms, marriage license. Info, drop box info, child support info.
Collections	Columbia	Local PC and Local Server	Clerk of the Superior Court	Collections applications with call WIPS, monthly and user generated statements.
AIC	Clerk of the Superior Court	Local PC and Local Server	Clerk of the Superior Court	Appeals Image Capture and transfer of images and documents via the internet.
FileTracker	Clerk of the Superior Court	Local PC and Local Server	Clerk of the Superior Court	Barcode file tracking application.
SCI	Clerk of the Superior Court	Local PC and Local Server	Clerk of the Superior Court	Satellite case information application.
PTV	Clerk of the Superior Court	Local PC and Local Server	Clerk of the Superior Court	Positive teller verification of warrants application.