

e-Court List of Principles

- 1. Users should be presented with a common look and feel no matter the jurisdiction.**
 - *Top 10 Items mapped:* Policies must result in assurances of uniformity – Killougey; Make iForms available on all self service forms for pro per litigants - Hicks
- 2. Courts are too resource constrained to provide technical support themselves for filing attorneys and the public.**
 - *Top 10 Items mapped:* Implement Multiple Vendor Filing Solution -- Jeanes
- 3. Only one e-filing interface should exist per case management system.**
 - *Top 10 Items mapped:* Single, simple interface regardless of user type or court filing into -- Bruner
- 4. Data must be exchanged bi-directionally between case management and e-filing systems**
 - *Top 10 Items mapped:* Integration with current standards and operating systems for EDMS; Automated docket entries based on filing process -- Jacobson
- 5. No monopoly on electronic filing services may be allowed either statewide or within a jurisdiction.**
 - *Top 10 Items mapped:* Implement Multiple Vendor Filing Solution -- Jeanes
- 6. Privacy and access issues must be adequately addressed.**
 - *Top 10 Items mapped:* Provide Filer Access to Document Repository -- Jeanes
- 7. The path to success involves general consistency with national standards and cooperation between courts and private sector ventures.**
 - *Top 10 Items mapped:*

SB analysis of Top 10 items received

Categories items fall into in order of number of occurrences

1. Setting Policy of various sorts about uniformity, access, forms, authentication levels, overall solution architecture, support, payment mechanism, integration of data among systems
2. Creating an interconnected system across all court levels
3. Single, simple interface regardless of user type or court filing into
4. Setting project scope beyond motions and pleadings
5. Decide e-signature and authentication
6. Ensure integration among court and justice systems – data entered at source only
7. Provide secure access to case information for appropriate parties
8. Provide workflow (automatic routing within court)
9. e-file minute entries and include aspects of notification/service
10. Use of a payment gateway
11. Adopt a multiple vendor approach
12. Outsource the mechanism of operation – don't be in the 7X24 support business

outliers

1. XML data stream
2. Metrics to assess value
3. Consider impact on the quality of the law profession