

Invoice Billing Manual

Full Procurement & Independent Practitioner

Contract Year 2009 – 2010

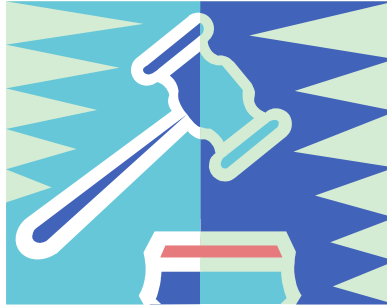


Revised March 1, 2010

Arizona Supreme Court (ASC)
Administrative Office of the Courts (AOC)
Juvenile Justice Services Division (JJSD)

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Introduction

The Arizona Supreme Court (ASC), through the Administrative Office of the Courts (AOC), is responsible for administering contracts on behalf of Arizona’s Juvenile Courts and Adult Probation Departments (Courts/Departments) for transferred youth. Youth may be funded for services under the following state fund sources:

Juvenile Treatment Services Fund (JTSF): Provides for treatment and diversion services as outlined below.

Treatment - Counseling, psychological testing, out-of-home services and a variety of other services for youth referred to the Juvenile Court.

Diversion - Diversion is a process by which formal court action is averted. The diversion process is an opportunity for youth to admit to an offense and accept a consequence without going through a formal adjudication and disposition process. By statute, the county attorney has sole discretion to divert prosecution of all juveniles accused of committing an incorrigible or delinquent offense.

Juvenile Intensive Probation Supervision (JIPS): Provides for court-ordered treatment and testing services for youth placed on intensive probation.

Family Counseling: Provides for limited counseling services for youth and families not otherwise involved in the juvenile court system.

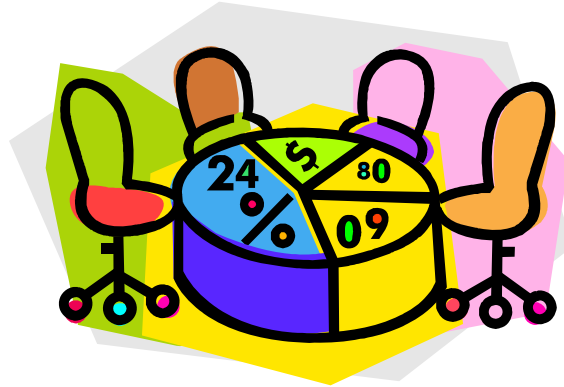
Transferred Youth: Provides for counseling, psychological testing, out-of-home services and a variety of other services for youth transferred to adult court. This category is referred to in this manual and on invoices and related forms as “Transfer”.

Title IV-E: Provides reimbursement for a percentage of the cost for out-of-home and foster care services utilized by adjudicated youth meeting certain federal requirements.

General Instructions

Using information supplied by the Courts/Departments at the time that youth are placed or referred; contractors will submit separate monthly invoices for each fund (Treatment, Diversion, JIPS, Family Counseling, Transfer, or Title IV-E). Only one service code may be billed per invoice.

Complete billing instructions are provided throughout this manual, additionally information about who one should contact regarding specific questions is outlined.



Service Authorization

A Service Authorization Form (SAF) is used to authorize service provision to a youth and their family. The SAF is initiated by the referring court and requires the authorized contractor to sign the form and return a signed copy to the referring probation department finance office. The finance office will file the signed copy and use it to authorize payment for contracted services. The SAF is often referred to as a 1295. **THE AOC WILL NOT REIMBURSE SERVICES WHICH ARE NOT UNDER CONTRACT OR PROPERLY AUTHORIZED.**

Services may be authorized in the following manner:

- a. **Amount of Service or Numbers of Sessions:** AOC contracts utilize “hours” as the standard billing unit for most educational and counseling programs. When a SAF is completed, it may reference “sessions” or “units.” The terminology has the same meaning. For example, if a SAF authorizes “30 sessions” of service codes 135, 137 and 138, i.e. individual, family, and group counseling, the provider may deliver any combination of 30 hours of service based upon the client and family’s needs. Please note that SAF’s have a 90 day time limit.

Counseling and some educational services may be delivered in increments which are more than an hour. Example, a counseling session may be delivered in 90 minutes or two hour sessions. However, the total number of hours delivered may not exceed the total number authorized.

- b. **Length of Time:** The maximum length of a service authorization may not exceed 90 days and services may be authorized for any length of time up to the 90 day limit. Example, out-of-home, partial care, or foster care services are typically authorized in this manner. Once the SAF has reached the 90 day limit it expires even if the entire number of sessions authorized has not been delivered. This 90 day time limit is also noted on the SAF.

The SAF contains all relevant information about the authorizing court, the youth, and the services under contract which are authorized, Title XIX information, Title IV-E indicator, any shared payment arrangements, and travel which may be authorized for the specific services. The provider is responsible for reviewing the SAF for completeness and requesting any clarification which may be required. If a significant clarification or a correction to the SAF is required, a new SAF should be completed.



Submission of an Invoice

Monthly invoices, including attendance forms if applicable, should be sent to each Court/Department by the 10th day of the month following services rendered (see "Juvenile Court Directory or Adult Probation Directory"). The AOC shall return invoices received by the referring Court/Department more than 30 days after the end of the month in which services were rendered with payment denied. The Contractor may resubmit any denied invoice with a letter from the Contractor's authorized representative explaining the reason the Contractor failed to submit invoice in a timely manner and identifying actions taken to correct the problem.

Invoices may be submitted at any time during the month of service when the service is complete. However, please do not submit one invoice per client unless necessary. Exception, all Title IV-E cases must be submitted on a separate invoice from other cases. Invoices may not reflect more than one month of services, with one service code per invoice.

Payment may be denied for services rendered before receipt of a Service Authorization from the Court/Department. Payment may be delayed for any invoice which the contractor submits more than 10 days after the end of the month following services rendered.

Contractors whose invoices are repeatedly submitted more than 10 days after the end of the month are subject to a 25% reduction in payment. Any invoices received more than 45 days after the end of the month in which services are rendered may be reduced according to the following scale:

45+ days	25% reduction
60+ days	50% reduction
90+ days	75% reduction or payment denial

All penalties will be assessed by the county finance offices or the AOC. The Contractor's repeated failure to submit timely invoices may be grounds for terminating this Contract. Circumstances where invoices are late because of inaccurate or untimely information supplied by the referring court/department will be reviewed on a case by case basis before any penalties are assessed.

When submitting an invoice, where the same type of service (i.e. individual counseling) was delivered to more than 10 individuals during a month, please utilize the same invoice number. This can be accomplished by making a copy of the original blank invoice so that the additional names can be continued on the copied invoice. Attach all copies to the original invoice and submit as a single claim.

Block Purchases

Contractors providing services under a block purchase must submit an invoice which accurately reflects all delivered services or an invoice for the block amount and an attendance report which accurately reflects all services delivered. The Contractor must identify the clients served on the invoice including the date(s) services were provided.

Attendance Report

Some services require an attendance report be submitted in addition to the billing invoice. It is the Contractor's responsibility to ensure attendance reports are submitted with invoices for services that note this on the contract. The court/department and/or the AOC will review the invoices and attendance reports prior to authorizing them for payment.

Corrections of an Invoice or Attendance Report

In the event that court/department or AOC staff determine that a correction to an invoice or attendance report is needed (e.g., the units of service or rate invoiced are incorrect per the court records), the Contractor will receive a copy of the corrected invoice or attendance report. Retention of the corrected invoice or attendance report will allow the contractor to match the subsequent payment to the proper invoice. **Please contact the court/department if you have questions about a corrected invoice.**

Method of Payment

You will receive payment by state warrant upon submission, authorization, and approval of an invoice. Invoices are typically processed and paid within ten working days from receipt of the invoice at the AOC. **Please take into consideration the processing time of the Court/Departments before the invoice is received by the AOC.**



Contacts for Questions

If you have any questions about the status of invoices and/or payments, please first contact the court/department original claim was submitted before contacting AOC staff. When requesting information, please have contract and invoice numbers available. Information is not readily available by client name, thus it is important to keep copies of all submitted invoices.

- AOC Finance (602) 452-3294: regarding payment processing.
- Program Manager (602) 452-3451: regarding contracts or service delivery.
- AOC Administrative Assistant (602) 452-3448: to request invoices.
- Title IV-E Project Specialist (602) 452-3128: regarding Title IV-E.

Service Code Listing

Contractors will use the following service code listing for invoices and attendance reports. The service code used must also match those listed on the Attachment "A" and the SAF. These codes should also be used by courts/departments to prepare the Foster Parent Payments and Emergency Fund Reimbursement Requests.

<u>Allowances</u>	
61	Personal Allowance
62	Clothing Allowance
63	Special Allowance
64	Emergency Clothing
92	Provider Travel
<u>Out-of-Home Care Services</u>	
100	Acute Care Hospitalization
102	Level I Residential: Unlocked
103	Level II Residential Facility
104	Level III Residential Facility
105	DES Licensed Group Home
106	Shelter Care
108	High Impact Program
109	Respite Care
111	Detention Alternative Program
114	Domestic Violence Group Home
115	Independent Living Program
116	Level I Residential: Locked
<u>Evaluation and Diagnosis Services</u>	
118	Evaluation Addendum
119	Evaluation Update
120	Psychological Evaluation
121	Psychoeducational Evaluation
122	Psychosexual Evaluation
123	Comprehensive Assessment
124	Neuropsychological Evaluation
125	Psychiatric Evaluation
126	Medication Monitoring
127	Sex Offender Assessment
128	Substance Abuse Assessment
129	Psychiatric Paper Review

Outpatient Mental Health Services

- 130 Therapeutic Day: Full Day (4 Hours or More)
- 131 Therapeutic Day: Half Day (Up to 3 Hours)
- 132 Supervised Day: Full Day (4 Hours or More)
- 133 Supervised Day: Half Day (Up to 3 Hours)
- 135 Counseling: Individual
- 137 Counseling: Family
- 138 Counseling: Group
- 140 Counseling: Home Based
- 141 Probation On-Site Counseling (Yavapai County)
- 142 Adjunctive Therapy
- 143 Traditional Healing Services
- 146 Counseling: Multi-Family Group

Foster Care Services

- 150 Recruitment, Licensing, Training and Supervision
- 153 Regular Family Foster Care Home
- 154 Therapeutic Foster Care Home
- 155 Respite Care: Regular Family Foster Care Home
- 156 Respite Care: Therapeutic Foster Care Home
- 157 Foster Family Travel Expenses

Behavioral Support Services

- 160 Family Support
- 161 Personal Assistance
- 162 Family Advocacy Service
- 163 Family Mediation
- 164 Behavior Management / Modification
- 165 Family Skills Training
- 167 Outreach and Tracking
- 168 Day/Evening Reporting Center
- 170 Respite Care (In Home)

Ancillary Services

- 172 Laboratory Specimen Confirmation
- 173 Attending Physician Service – Acute Care
- 174 Abel Assessment
- 175 Laboratory Examination of Biological Specimen

Ancillary Services, cont'd.

- 177 Clinical Polygraph Examination
- 180 Professional Consultation
- 181 EtG
- 183 Hair Follicle

Education Services

- 185 GED Tutoring and Testing
- 186 Basic Education Tutoring

Delinquency Prevention/Intervention Services

- 190 Behavior Specific Education
- 191 Domestic Violence Alternative Center
- 192 Community Work Services Management and Supervision
- 193 Alternative Centers
- 194 Leisure Skills Development
- 195 Mentoring
- 196 Cognitive Skills Development / Cognitive Restructuring
- 197 Comprehensive Youth Program
- 198 Life Skills Development
- 199 Interpersonal Skills Building

Sex Offender Services

- 200 Level I Residential: Unlocked
- 201 Level I Residential: Locked
- 202 Level II Residential Facility
- 204 Therapeutic Day: Full Day (4 Hours or More)
- 205 Therapeutic Day: Half Day (Up to 3 Hours)
- 207 Counseling: Individual
- 208 Counseling: Group
- 209 Counseling: Home Based
- 210 Counseling: Family
- 212 Counseling: Multi-Family Group
- 213 Short-Term Residential Sex Offender Treatment Program: **Initial Assessment**
- 214 Short-Term Residential Sex Offender Treatment Program: **Residential Treatment**
- 215 Short-Term Residential Sex Offender Treatment Program: **Stabilization Period**

Substance Abuse Services

- 220 Level I Residential: Unlocked
- 221 Level II Residential Facility
- 222 Therapeutic Day: Full Day (4 Hours or More)
- 223 Therapeutic Day: Half Day (Up to 3 Hours)
- 224 Level I Residential: Locked
- 225 Counseling: Individual
- 226 Counseling: Group
- 228 Counseling: Family
- 229 Counseling: Home Based
- 232 Counseling: Multi-Family Group

Mental Competency Restoration Services

- 260 Competency Restoration Specialist: Assessment / Restoration Plan or Individual Education
- 267 Competency Restoration Specialist: Group Education
- 263 Competency Restoration Mental Health Expert: Clinical Interview / Report

Juvenile Drug Court Treatment Services

- 256 Phase I
- 257 Phase II
- 258 Phase III
- 259 Phase IV

Renewing Arizona Family Traditions (RAFT)

- 270 Intake and Assessment: 24 Hours of Referral
- 271 Intake and Assessment: 7 Days of Referral
- 272 Acceptance of the Case
- 274 Successful Discharge
- 275 Successful Outcome
- 276 Emergency Fund / Case

Model Programs

- 281 Functional Family Therapy (FFT): Home Based Counseling
- 280 Functional Family Therapy (FFT): Office Based Counseling
- 295 Multisystemic Therapy (MST): Direct
- 299 Multisystemic Therapy (MST): Indirect
- 251 Brief Strategic Family Therapy (BSFT): Office Based Counseling
- 250 Brief Strategic Family Therapy (BSFT): Home Based Counseling

Model Programs, Cont'd

- 297 Multisystemic Therapy Problem Sexual Behaviors (MST-PSB): Direct
- 298 Multisystemic Therapy Problem Sexual Behaviors (MST-PSB): Indirect
- 296 Adolescent Community Reinforcement Approach (ACRA)
- 300 Matrix Model for Teens and Young Adults



Schedule of Allowances

Personal and Clothing Allowances:

Category	All Ages
Clothing	\$ 1.02/Day
Personal	\$ 0.72/Day

The Personal and Clothing Allowance of \$1.74 per client per day is not included in the negotiated rate for out-of-home services on AOC contracts. The above allowance schedule also applies to Foster Care Services.

The Contractor cannot bill for a client’s personal and clothing allowance unless authorized on the SAF.

The personal allowance should be distributed to the youth in a consistent manner which assists the youth in learning to budget his/her money. Clothing allowances should be disbursed to the youth at the time of shopping opportunities and may be used to purchase needed clothing for transition/discharge from the facility. Unused personal allowances must be returned to the AOC by use of a credit memo or a check at the end of the month of discharge. Monies are for the personal use of the youth and must be accounted for by the provider.

Personal or clothing allowances may not be withheld or used as a sanction for client behaviors under any circumstances.

Emergency Expenditure Fund:

The Chief Juvenile Probation Officer/Director of Court Services or the designee will be responsible for the Emergency Expenditure Fund as set up by the AOC. All expenditures require **prior approval** by designated probation personnel.

Funds from the Emergency Expenditure Fund may be utilized to provide:

- a. Emergency/special clothing for adjudicated children who are court-ordered into placement. These funds are limited to a maximum of \$300.00 per fiscal year per child placed on a one time only basis.
- b. Unforeseen circumstances requiring immediate expenditure of funds as related to an adjudicated juvenile in a court-ordered placement.
- c. To provide expenses to transport an adjudicated juvenile from an out-of-state court-ordered placement to his/her home for family visits when necessary.

Special Allowances:

All the allowances listed below require the **prior approval** of the Chief Juvenile Probation Officer or Director of Court Services. **Adult Probation does not utilize an emergency expenditure fund.**

- a. To provide expenses to **transport** an adjudicated juvenile who runs away from a court-ordered placement and is returned to the placement or juvenile court.
- b. To provide expenses to **transport** an adjudicated juvenile from a court-ordered placement to his/her home due to a death or serious illness in the family.
- c. To provide expenses to **transport** an adjudicated juvenile from an out-of-state court-ordered placement to his/her home for family visits when necessary.
- d. To provide expenses to **transport** an adjudicated juvenile from an out-of-state court-ordered placement for court approved appointments.
- e. To provide expenses to **transport** to out-of-state placement.
- f. To provide expenses to **transport** family/proposed guardians for an adjudicated juvenile for visitation prior to placement.
- g. To provide specialized **school expenses**:

1. Tuition and Book Allowance, Fall Semester	\$ 250
2. Tuition and Book Allowance, Spring Semester	\$ 250
3. Graduation Expenses (cap, gown, ring, etc.)	\$ 250
4. Summer School Tuition/Fees (maximum)	\$ 250
5. School Supplies (per fiscal year)	\$50
- h. To provide **therapeutic resources** (example: music therapy) that are identified as being beyond the scope of the normal services provided by the agency or foster parent.
- i. To provide **recreational activities** that are identified as being beyond the normal services able to be provided by a therapeutic or family foster home.

Bed Hold Policy:

Payment may be made for up to two (2) days for a juvenile placed in an out-of-home placement, excluding detention alternative beds, who is on runaway status, up to three (3) days for home visits (with no more than eight (8) days in a calendar month), and up to seven (7) days for acute medical or psychiatric hospitalization. For detention alternative beds, one unit will be considered a residential day and is a valid billable unit if the client is in placement at 11:59 p.m.

Foster Parent Travel Expenses Policy:

Foster Parent travel expenses should be divided into two different categories for billing purposes. Foster Parents travel in accordance with training or licensing related issues should be invoiced under the service code 157 in the Foster Parent Category. All other travel expenses should be invoiced using the normal travel service codes and reimbursement schedules.

Allowable Travel Expenditure Guidelines

Contractors may only invoice for allowable in-state expenditures if authorized on the SAF by the Juvenile Court Director or Adult Probation Director or their designees. Providers whose service specifications require transportation services be provided may not request travel reimbursement. Current automobile insurance certification must be on file at the AOC to claim travel reimbursement.

Travel expenses will be reimbursed in accordance with the Arizona Judicial Branch Travel Reimbursement Policy and Procedures. Travel reimbursement requests must be submitted on the Arizona Supreme Courts "Travel Expense Record Worksheet". Copies of the Judicial Branch Travel Reimbursement Policy and Procedures and the Travel Expense Record Worksheet may be obtained from the Juvenile Justice Services Division in Phoenix.

Mileage: The maximum reimbursement rate for privately-owned vehicles is 44.5 cents per mile. When travel begins or ends at the individual's residence, the mileage subject to reimbursement shall be computed from either the designated post of duty or home, whichever is the shortest distance.

Mileage claims for use of privately-owned motor vehicles shall specify the major cross streets, city, and state in the "Departed From" and "Arrived At" columns on the Travel Expense Record Worksheet. General terms, such as "Phoenix" or "Tucson & Vicinity" will not be accepted.

Lodging: When selecting lodging, the traveler should request state government rates. Receipts shall be the *original receipt* (folio) issued by the establishment and *must* be submitted with the contractor's invoice for reimbursement. A credit card receipt is *not* acceptable. Lodging costs incurred within 35 miles of an individual's designated post of duty will not be reimbursed unless an emergency condition exists.

Reimbursement Schedule

Primary Destination	County	Begin	End	Lodging	*M&IE
	All counties not specified			\$60	\$34
Grand Canyon / Flagstaff	Coconino (Except The City Limits of Sedona)	Oct 1	Oct 31	\$81	\$39
Grand Canyon / Flagstaff	Coconino (Except The City Limits of Sedona)	Nov 1	Feb 28	\$65	\$39
Grand Canyon / Flagstaff	Coconino (Except The City Limits of Sedona)	Mar 1	Sep 30	\$81	\$39
Kayenta	Navajo			\$71	\$49
Phoenix / Scottsdale	Maricopa	Oct 1	Dec 31	\$103	\$54
Phoenix / Scottsdale	Maricopa	Jan 1	Mar 31	\$141	\$54
Phoenix / Scottsdale	Maricopa	Apr 1	May 31	\$109	\$54
Phoenix / Scottsdale	Maricopa	Jun 1	Aug 31	\$74	\$54
Phoenix / Scottsdale	Maricopa	Sep 1	Sep 30	\$103	\$54
Sedona	City of Sedona Which Falls Within Yavapai and Coconino Counties	Oct 1	Feb 28	\$107	\$59
Sedona	City of Sedona Which Falls Within Yavapai and Coconino Counties	Mar 1	May 31	\$118	\$59
Sedona	City of Sedona Which Falls Within Yavapai and Coconino Counties	Jun 1	Sep 30	\$107	\$59
Sierra Vista	Cochise			\$66	\$34
Tucson	Pima	Oct 1	Dec 31	\$83	\$44
Tucson	Pima	Jan 1	Mar 31	\$119	\$44
Tucson	Pima	Apr 1	Sep 30	\$83	\$44
Yuma	Yuma			\$71	\$34

*Meal & Incidental Expenses

Per Diem

Unlike lodging expenses, receipts are not required to be submitted for the per diem subsistence allowance for meals and incidental expenses.

Breakfast: \$7.00, when travel commences prior to 6:00 a.m., which results in the traveler lengthening their normal workday by at least two hours.

Lunch: \$10.00, when a traveler is in a travel status for a period of six hours or more and travel commences on or before 11:00 a.m. and ends at or after 2:00 p.m., and the travel destination is more than 35 miles or more from residence and/or post of duty.

Dinner: \$17.00, when travel extends beyond 8:00 p.m., and the traveler extends their normal workday by three hours.

Court/Department Address and County Code

NOTE: DO NOT FAX INVOICES OR CREDIT MEMOS

Juvenile Court

- 01** - Apache County Juvenile Court Center
P.O. Box 100
St. Johns, Arizona 85936
Phone: (928) 337-7549
FAX: (928) 337-2525

- 02** - Cochise County Juvenile Court Services
P.O. Box 4219
Bisbee, Arizona 85603
Phone: (520) 432-7523
FAX: (520) 432-0393

- 03** - Coconino County Courthouse
1001 E. Sawmill Road
Flagstaff, Arizona 86001
Phone: (928) 226-5400
FAX: (928) 226-5454

- 04** - Gila County Juvenile Probation Department
1100 E. Monroe St., Suite 200
Globe, Arizona 85501
Phone: (928) 425-7971
FAX: (928) 425-9638

- 05** - Graham County Juvenile Probation Dept.
County Courthouse
800 Main Street
Safford, Arizona 85546
Phone: (928) 428-3955
FAX: (928) 348-0587

- 06** - Greenlee County Juvenile Probation
223 Fifth Street (physical address)
P.O. Box 1296
Clifton, Arizona 85533
Phone: (928) 865-4184
FAX: (928) 865-3431

- 07** - La Paz County Probation Department
1312 Kofa Avenue
Parker, Arizona 85344
Phone: (928) 669-6188
FAX: (928) 669-9770

- 08** - Maricopa County Juvenile Court
3125 West Durango
Phoenix, Arizona 85009
Phone: (602) 506-4339
FAX: (602) 506-4080

Adult Probation Department

- 01** - Apache County Adult Probation Department
P.O. Box 2249
St. Johns, AZ 85936-2249
Phone: (520) 337-7571
FAX: (520) 337-4208

- 02** - Cochise County Adult Probation Department
P.O. Box AD
Bisbee, AZ 85603
Phone: (520) 432-9313
FAX: (520) 432-2906

- 03** - Coconino County Adult Probation Department
150 N. Verde St.
Flagstaff, AZ 86001
Phone: (928) 226-5650
FAX: (928) 773-8705

- 04** - Gila County Adult Probation Department
1100 E. Monroe Street, Suite 200
Globe, AZ 85501
Phone: (928) 425-7971
FAX: (928) 425-9638

- 05** - Graham County Adult Probation Department
800 Main Street
Safford, AZ 85546
Phone: (928) 428-3955
FAX: (928) 348-0587

- 06** - Greenlee County Adult Probation Department
P.O. Box 1296
Clifton, AZ 85533
Phone: (928) 865-4184
FAX: (928) 865-3431

- 07** - La Paz County Adult Probation Department
1312 Kofa Avenue
Parker, AZ 85344
Phone: (928) 669-6188
FAX: (928) 669-9770

- 08** - Maricopa County Adult Probation Department
111 S. Third Avenue, 3rd Floor
Phoenix, AZ 85003
Phone: (602) 506-7249
FAX: (602) 506-5952

Court/Department Address and County Code, cont'd.

09 - Mohave County Probation Department
P.O. Box 7000
Kingman, Arizona 86402-7000
Phone: (928) 753-0741
FAX: (928) 753-1636

09 - Mohave County Adult Probation Department
P.O. Box 7000
Kingman, AZ 86402-7000
Phone: (928) 753-0741
FAX: (928) 753-1636

10 - Navajo County Governmental Center
P.O. Box 668
Holbrook, Arizona 86025
Phone: (928) 524-4197
FAX: (928) 524-4238

10 - Navajo County Adult Probation Department
Governmental Center, P.O. Box 668
Holbrook, AZ 86025
Phone: (928) 524-4197
FAX: (928) 524-4238

11 - Pima County Juvenile Court Center
2225 East Ajo Way
Tucson, Arizona 85713
Phone: (520) 740-2000
FAX: (520) 243-2222

11 - Pima County Adult Probation Department
110 W. Congress St. – 8th Floor
Tucson, AZ 85713
Phone: (520) 740-3800
FAX: (520) 798-3352

12 - Pinal County Juvenile Court Services
P.O. Box 1009
Florence, Arizona 85232
Phone: (520) 866-7065
FAX: (520) 866-7090

12 - Pinal County Adult Probation Department
P.O. Box 767
Florence, AZ 85232
Phone: (520) 866-5600
FAX: (520) 866-5601

13 - Santa Cruz County Juvenile Probation
Department
P.O. Box 1929
Nogales, Arizona 85628
Phone: (520) 375-7640
FAX: (520) 761-7905

13 - Santa Cruz County Adult Probation
Department
Santa Cruz County Complex
P.O. Box 1929
Nogales, AZ 85628
Phone: (520) 375-7720
FAX: (520) 375-7602

14 - Yavapai County Juvenile Probation
Department
960 Division Street
Prescott, Arizona 86301
Phone: (928) 771-3156
FAX: (928) 771-3445

14 - Yavapai County Adult Probation Department
255 E. Gurley, 2nd Floor
Prescott, AZ 86301
Phone: (928) 771-3332
FAX: (928) 771-3112

15 - Yuma County Juvenile Justice Center
2440 W. 28th Street
Yuma, Arizona 85364
Phone: (928) 329-2310 ext. 1532
FAX: (928) 314-1996

15 - Yuma County Adult Probation Department
405 S. Main St.
Yuma, AZ 85364
Phone: (928) 329-2210
FAX: (928) 329-1037

- Funding Source: Check the appropriate box to indicate which fund should be charged for the invoice: (JTSF Treatment, Diversion, JIPS, Family Counseling, or Transfer). If a juvenile is placed on JIPS during the course of the program, that month's invoice(s) must reflect the number of days in service under JTSF and a separate invoice for days in service under JIPS. Only **one** box should be checked. Only one month may appear on each invoice. **(The Service Authorization form (SAF) will indicate the funding source for each youth. DO NOT SEND ORIGINAL/COPY OF THE SAF FORM TO THE AOC.)**
- County: Enter the county to which services are being invoiced.
- Service Code: Enter the three-digit service code for the service you are billing on this invoice, by referring to the Service Code Listing on your Attachment A, Amendment or Change Order. Example: 100 is Acute Care Hospital. **Note:** Only one service code may be billed per invoice.
- Service Month: Enter the month/year that the child received the service being invoiced.
- Column A: Check "YES" or "NO" if the juvenile is identified as a Title IV-E case.
- Column B: Enter the specific dates of service for the particular month and year that the client is being invoiced. **Only one month per invoice.**
- Column C: In alphabetical order, enter the name(s) of the client(s) who received service, in the format "Last, First." Example: Smith, John.
- Column D: Enter the JOLTS file number for each client. **DO NOT USE ANY OTHER NUMBER.** For transferred youth, enter the full name and date of birth.
- Column E: The County Title IV-E Coordinator will enter the DES CHILDS' participant number. Therefore, this column will be left blank.
- Column F: Enter the contracted unit rate for the service.
- Column G: Enter the specific dollar amount (unit rate) of any shared cost by DES for a client's treatment. (Please check the Services Authorization Form for share pay information).
- Column H: Enter the specific dollar amount (unit rate) of any shared cost by RBHA for a client's treatment. (Please check the Services Authorization Form for share pay information).
- Column I: Enter the amount of any personal and clothing allowances being invoiced for the client (if applicable). (The Service Authorization Form will indicate if any personal and clothing allowance has been authorized for each client.)
- Column J: Enter the number of units of service provided to the client during the invoice month that corresponds to the dates of service entered in Column A, based on the unit of service defined in the Service Specifications attached to your Contract.

Column K: On each row the total amount being invoiced for each client for the invoice month by multiplying the service rate (Column E) with the units of service (Column I) and adding that amount with any allowances (Column H). Sum Column I and enter the total in the *subtotal* box only.

Invoice Amount

This will be completed by juvenile or adult probation personnel.

Contractor's who are receiving monthly payments for block purchased services are required to submit attendance reports. If you are unsure whether you need to submit an attendance report, please contact the juvenile or adult probation department.

Totals Information

"Totals" line will be completed by juvenile court or adult probation department except for the subtotals box in Column I. "Total units of service" must be shown in the appropriate box.

Adjustment Information

Collections: If you have made arrangements to accept direct third party payments to offset all or part of the cost of services, the total amount of any such collections should be deducted by entering the total amount of the collections. A copy of the collection schedule is required.

Penalties: If the Compensation Schedule of your AOC Contract contains Special Conditions that impose penalties under specified conditions, the total amount of any penalties for the current month of service provision to the juvenile or adult probation department should be deducted by entering the total amount of the penalties.

Travel: Do not enter your travel amounts on the invoice. This will be completed by juvenile court personnel from the travel expense worksheet submitted with the invoice. (Travel includes lodging, per diem, and mileage.)

Title IV-E Cases

All Title IV-E cases must be submitted on separate invoices. If uncertain, please call your local county contact for verification. Exception, on invoices for block purchases, Contractor must identify the Title IV-E clients.

Instructions: Attendance Report

Identifying Information

- Invoice No.: Enter the number of the corresponding invoice.
- Contract No.: Enter the contract number of your AOC contract.
- Contractor Name: Enter the name of your agency as it appears on your contract.
- Address: Enter the agency mailing address.
- Phone Number: Enter your agency phone number.
- County: Enter the county to which services are being reported.
- Month/Year: Enter the month/year that the client(s) received the service being reported.
- Service Code: Enter the service code for the service as it appears on your AOC Contract.
- Funding Source: Check the appropriate funding source. This must match the invoice and the SAF.
- Dates of Service: Enter the specific dates of service provided to each child.
- Child's Name: In alphabetical order, enter the name of each child who received service during the month entered at the top of the page, in the format Last, First. Example: Smith, John
- JOLTS Number: Enter the client's JOLTS file number for each client who received service, as shown on the court order or referral document.
- Units of Service: Enter the number of units of service provided to the client during the month entered at the top of the page, based on the unit of service defined in the Service Specifications and/or Contract.

Instructions: Credit Memo

A credit memo may be submitted by either a Court/Department or a contractor.

If a Court/Department determines that credit for amounts previously invoiced and paid is needed, the Court/Department will complete the credit memo and forward it to the AOC. The Court/Department should also forward a copy of the completed credit memo to the Contractor for their information and records.

If a Contractor determines that credit for amounts previously invoiced and paid is needed, the Contractor will complete a credit memo and submit it to the Court/Department. After the Court/Department reviews the credit memo, they will forward it to the Arizona Supreme Court.

A credit memo is completed in exactly the same way that an invoice is completed, except that all amounts shown on the credit memo represent *credits* rather than amounts due.

The credit amount will be deducted from the next payment that you receive from the Supreme Court for services rendered. If a credit memo is greater than the current month's invoice, a check payable to the Arizona Supreme Court must accompany the credit memo.

NOTE: The personal allowance should be distributed to the youth in a consistent manner which assists the youth in learning to budget his/her money. Clothing allowances should be disbursed to the youth at the time of shopping opportunities and may be used to purchase needed clothing for transition/discharge from the facility. Unused personal allowances must be returned to the Supreme Court by use of a credit memo or a check at the end of the month of discharge. Monies are for the personal use of the youth and must be accounted for by the treatment center.

Credit Memos should be completed for the month service occurred.