

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
JUVENILE JUSTICE SERVICES DIVISION
Contract Year 2009-2010
SERVICE SPECIFICATIONS
BEHAVIOR MANAGEMENT/MODIFICATION
Service Code 164**

SERVICE DEFINITION:

This service is designed to assist youth in maintaining order of their surrounding environment and respond appropriately to challenging, stressful and everyday situations. The basic reinforcement principle is that youth will adapt their behavior in response to positive (rewards) and negative (consequences) responses from their environment. Youth are assisted in understanding that a positive and/or negative response is paired with specific behaviors. Intervention strategies typically used to foster appropriate behaviors are contingency management/token economy and behavior contracting.

- **Contingency Management/Token Economy** – a treatment approach providing reinforcement (positive and negative) that is linked directly to the youth's behavior and is as close in time following the behavior as can be done. Positive reinforcement involves the presentation of stimuli (token) after a desired behavior occurs whereas negative reinforcement is the removal of stimuli (token) following the occurrence of inappropriate behavior. The goal of reinforcement is to increase the occurrence and motivation towards a desired behavior so it is more likely to be repeated.
- **Behavior Contracting** – formalized documentation with the youth where a written contract is developed listing specific goals reflecting desired target behaviors that are matched with pre-determined reinforcement (positive and negative). If the goals are achieved the youth is rewarded, if not there is a cost or penalty either in terms of not receiving the award or other sanctions imposed.

STANDARDS/LICENSURE REQUIREMENTS:

- Service shall be provided by a licensed behavioral health agency; and/or
- Certified Title XIX/XXI community service agency; and/or
- Other qualified behavioral health paraprofessional staff who can adequately demonstrate to the AOC education, training and experience which is relevant to the service; and
- All staff/individuals providing the service are required to have documented training and competency in crisis de-escalation and personal restraint techniques.

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
JUVENILE JUSTICE SERVICES DIVISION
Contract Year 2009-2010
SERVICE SPECIFICATIONS
BEHAVIOR MANAGEMENT/MODIFICATION
Service Code 164**

UNITS OF SERVICE:

One unit equals one hour. This service may be proposed individually by the hour, class or program, depending upon its format and intended delivery structure. The contractor shall ensure low risk youth are not combined with medium and high risk youth in a group setting. The delinquency risk level is determined by the JOLTS/iCIS risk tool which is administered by the probation officer. Delinquency risk populations must be segregated as follows: Youth scoring low risk (0 to 0.50) and youth scoring medium/high risk (0.51 to 1.0).

SERVICE GOAL:

To ensure the safety and supervision of a client is maintained while successfully terminating inappropriate behaviors and developing pro-social behavioral responses and self-discipline through skill instruction, demonstration, role-play and reinforcement.

SERVICE TASKS:

1. Review existing social history and other relevant information.
2. With all involved parties, participate in developing an individualized service plan which addresses the risk and needs of the client and targets key behaviors to be addressed.
3. In accordance with the plan, provide authorized direction/supervision to the client to ensure that terms of the behavior contract, goals and contingency management efforts are consistently implemented and rewards and consequences are executed. Legibly document in the individual's file all service provided, including date, duration, type of service, and provider name, signature, degree and title.
4. Provide a monthly summary of information regarding the clients' progress to the (if applicable, primary therapist/caseworker who is then responsible to report the information to the) client's probation officer. The monthly summary information provided shall include the client's progress toward the achievement of goals outlined in the individual service plan and behavior contract agreements, including documentation of appointment dates, attendance record (with reason for non-attendance if known) and progress toward maintaining safe behaviors toward self and others.

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
JUVENILE JUSTICE SERVICES DIVISION
Contract Year 2009-2010
SERVICE SPECIFICATIONS
BEHAVIOR MANAGEMENT/MODIFICATION
Service Code 164**

5. As required, participate in peer quality assurance reviews and case staffings.
6. Ensure the personal behavior management/modification services that are delivered to the client are identified on the discharge summary/report. This information must be provided, to the individual's (if applicable, primary therapist/caseworker) probation officer after treatment termination.
7. Provide other reports as required by contract.

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
JUVENILE JUSTICE SERVICES DIVISION
Contract Year 2009-2010
SERVICE SPECIFICATIONS
BEHAVIOR MANAGEMENT/MODIFICATION
Service Code 164**

I have read and fully understand the requirements to provide Behavior Management/Modification, agree to all requirements and restrictions and propose the following rates:

Proposed Service Rate:

Individual \$ _____ / hour
Group \$ _____ / hour / client

Other Proposed Agreement _____

Provider Signature - Date

AOC USE ONLY: DO NOT FILL IN BEYOND THIS LINE

Final Contract Rate:

Individual \$ _____ / hour
Group \$ _____ / hour / client

Other Agreement _____

Provider Signature / Date

AOC Signature / Date